

## WARNING A-BOARDS AND PUBLIC LIABILITY

There have been a number of successful recent claims concerning injuries caused by these, including an incident of a boy on a skate board who had injured himself when colliding with an A-Board outside a jewellery store. Although the claim was reasonably small, the legal costs ran into tens of thousands of pounds. A Chamber member has pointed out that his insurer no longer automatically covers Public Liability for A-Boards unless specifically told and has suggested members check they are still covered, and that their automatic cover has not been withdrawn, unnoticed.

## THE 50/50 CLUB EXPLAINED

THE 50/50 CLUB, TAKES THE FORM of a small private lottery which is open to Chamber members and their staff, who can pledge to sponsor individual numbers between 1 to 200 for £5 each per calendar month (minimum duration one year).

There is no limit to how many numbers one person or company can have, however numbers will be allocated on a strictly first-come-first-served basis.

Each month, at the Chamber committee meeting, a number will be drawn. Fifty percent of the monies collected from the sale of those numbers will be given in prize money, with the other 50 percent going towards the Christmas lights and the many other and varied Chamber initiatives.

So, if we sell all 200 numbers, then each month your £5 stake could win you £500!

## YOUR CHAMBER COMMITTEE MEMBERS

### PRESIDENT

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JL Nobbs  
T: 643996

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Twilights Premier Events Service  
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Accountants, Liphook  
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Keith Clayton  
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### FRIENDLY DISCLAIMER

Every care is taken to ensure that the content of this newsletter is accurate at the time of going to Press. However, all figures and information are subject to change and we therefore suggest that you check the details beforehand and where necessary. All material is sent at the owner's risk and while every care is taken, Haslemere and District Chamber of Trade and Commerce Newsletter and the Editor cannot accept liability for any loss or damage.

# STOP PRESS!

SUPPORTING LOCAL BUSINESSES & RETAILERS, BY FOCUSING ON LOCAL NEWS & ISSUES

## EVENTS

FORTHCOMING  
'MEET THE BUSINESS'  
DATES FOR YOUR DIARY!



### JANUARY 2012

DATE & TIME: Tuesday 17th January

BUSINESS: Toad Hall Nursery

VENUE: Toad Hall Nursery

RSVP: Tel: 01428 654117

OPEN TO BOTH MEMBERS AND THEIR GUESTS!

## facebook

The following  
Haslemere  
Chamber  
Businesses can  
now be found on

- Christian Ashdown - Gardener Stonefern
- Keats Estate Agents
- Transform Landscapes
- Haslemere Travel
- Cerillia Design
- Organic Cookery School
- The Edge
- Mzuri Design
- Eden Hair
- Moorlands Lodge
- Haslemere Wardrobe
- TJ Tree Care
- Alemba
- The Royal School
- Royal Surrey School
- Haslemere Museum
- Hemmingways
- Hengelo

WHY NOT CHECK  
THEM OUT...



## WE WANT YOUR NEWS!

Please send your Articles, Press Releases and Advertorials to: [newsletter@haslemerechamber.co.uk](mailto:newsletter@haslemerechamber.co.uk) and we will endeavour to include it in the Newsletter. Copy is accepted on a first-come-first-served basis. Please ensure your copy is no more than 250 words max and three articles max from any one business per year, to allow everyone the opportunity for article inclusion. All documents to be sent in .doc, and photos in .jpg formats (with image credits/courtesy enclosed). Unfortunately, we cannot accept .html files, as the document resolution is too low for print production.

COPY/IMAGE DEADLINE FOR THE MONTH ISSUE: 10/2/12 THE EDITOR'S DECISION IS FINAL.

The Editor would like to 'THANK' the following Chamber Members, who have so generously contributed their time and services in the production of this newsletter:

Angie Townsend & Team at Eden Hair & Beauty, Julianne Evans of J L Nobbs, Simone Brinkworth of Branksome Place, Sheona Gosney of McGowan Corporate Solutions, Melissa King of Marley Flowers, Philip Jackson, Nick Cantan & Tara Lowe of Blackdown Fernhurst Ltd.

This is your chance to be among the first to join the HASLEMERE CHAMBER OF TRADE 50/50 CLUB! To pledge your support, please email: [treasurer@haslemerechamber.co.uk](mailto:treasurer@haslemerechamber.co.uk)

● = number taken

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THIS MONTH'S 50/50 WINNER  
Lesley at 'In Training' - £177.50

## The Good Food Guide & Michelin Guide 2012

Stuart and Annemaria Boomer-Davies of The Swan Inn, Chiddingfold are delighted to announce that they have been included in the 2012 editions of The Good Food Guide and Michelin Guide. Over the last 16 months the team at The Swan have worked incredibly hard and to be recognized in these two most prestigious publications is truly rewarding.

Full details can be found on their website:  
[www.theswaninnchiddingfold.com](http://www.theswaninnchiddingfold.com)  
or by calling 01428 684688



## facebook

There are now 31 Chamber members on facebook, from Accountants to Zebra Keepers why not join them?

## QUIZ NIGHT

Dear Members,

The Haslemere Chamber of Trade & Commerce will have their annual Quiz Night at the brand new Signature Moorlands Lodge, Portsmouth Road, Hindhead on Friday the 27th January from 7pm.

There will be a cash bar and Moorlands Lodge are very kindly treating Chamber Members to complimentary Fish & Chips (or a vegetarian alternative).

If you and your colleagues and friends are interested in having a (very affordable) fun night out. Please RSVP to [crashdown@mac.com](mailto:crashdown@mac.com) by Monday 23 January 2012 at the latest (for catering purposes).

Quiz entry price will be only £2 per head (payable on the night) with the chance to win some top prizes. The maximum number of team members will be 6.

As an extra bonus, Members will be treated to a sneak preview, of the Chamber's new website!

So, email Christian now!

If you would like to book your 'Meet the Business' please contact:

The Chamber President;  
**JULIANNE EVANS**  
Tel: 01428 643996

E: [president@haslemerechamber.co.uk](mailto:president@haslemerechamber.co.uk)

NEW MEMBERS  
Design Studio

## Haslemere Chamber of Commerce "Meet The Business" event at Holy Cross Hospital, Haslemere

Haslemere Chamber of Commerce held its monthly gathering at Holy Cross Hospital, Haslemere on 7 December.

Carol Fowle, Director of Clinical Services, Holy Cross Hospital ([www.holycross.org.uk](http://www.holycross.org.uk)) gave a talk about the Hospital's highly specialised work with severely disabled patients. She also reported how the Hospital's Physiotherapy Centre is collaborating with local organisations such as Age Concern at Haslemere to offer subsidised classes to people who may not otherwise be able to participate in an exercise class.

Chamber members enjoyed a tour of the out-patient Physiotherapy Centre including the hydrotherapy pool and had a chance to speak to the therapists about the services on offer.

Christopher Hinton, chief executive, Holy Cross Hospital, said "We were pleased to host the Chamber's monthly gathering and show members round the hydrotherapy and physiotherapy facilities."

Holy Cross Hospital provides services to people with severe and complex neurological disabilities including acquired brain injury, spinal cord injury and long-term progressive neurological conditions. The Holy Cross team aims to help people with severe disability; maximise their potential and minimise the impact of injury or illness on the individual person and their family. The Award-winning Physiotherapy Centre features a state of the art hydrotherapy pool, which is available not only to hospital patients, but also to outpatients in the local area. It offers a variety of warm water classes. Holy Cross Hospital is owned by the Congregation of the Daughters of the Cross, a registered charity for the promotion of healthcare and education. [ss.org.uk](http://ss.org.uk)

The Sisters founded the Hospital in Haslemere in 1917 as a sanatorium for treatment of Tuberculosis. It has seen many changes over the years and benefits from having a modern main hospital building that opened in 1992. Holy Cross Hospital. Tel. 01428 643311 [www.holycross.org.uk](http://www.holycross.org.uk)



## On-street parking charges in Haslemere – a call to arms

The proposals for on-street parking charges in Haslemere, which were discussed by the Waverley Local Committee on December 16th 2011 and approved for public consultation, have recently been published. They have changed very little from those first proposed by SCC in February 2011. They include on-street charging with an initial free period in the retail areas and certain areas in the vicinity of the station, residents permits at a cost of £50 per annum and controlled parking zones.

We have very serious concerns about the reasons for these proposals, the process by which they were brought forward and the likely implications for the long-term future of Haslemere. We are working closely with the Town Council and the Haslemere Society to ensure these concerns are properly addressed and we need your help.

We will be in touch shortly with a hand-out summarising our concerns and a petition or letter that you can ask your customers to sign. It is ESSENTIAL that we all work together to get a proper resolution for the benefit of everyone who lives, works or shops in Haslemere and for the long-term future of the town. If you have any comments or questions before you hear from us, please contact Julianne Evans on 01428 643996 or [julianne@jlnobbs.co.uk](mailto:julianne@jlnobbs.co.uk).

Our concerns about the parking enforcement proposals are that:

SCC did not adequately work with Waverley Borough Council (WBC) to reduce the £0.5M deficit and work towards a break-even point under the previous arrangements;

SCC did not consider any other options for controlled parking and still has not provided a projected balance sheet demonstrating that their proposals will be cost-effective. For example, they are proposing to introduce free parking periods in some areas and yet in the original proposals approved by Cabinet earlier this year this possibility was rejected as financially unviable. They now say that these revised proposals should still mean the cost of operating the pay and display equipment is covered by the income from parking charges but provide no figures to back this up.

The proposals go against the 'partnership working' that SCC has been promoting. Working in close co-operation with other parking providers (such as WBC and Railtrack) would ensure a holistic approach to the problem and a better long-term solution for residents, shopworkers and businesses.

SCC has not carried out adequate consultations with WBC, Haslemere Town Council, local residents and local businesses in reaching their recommendations. There has been no public meeting, each group having been 'consulted' in isolation and in an atmosphere of secrecy.

Contractors from Guildford are currently employed to carry out parking enforcement, which has resulted in a loss of 'localness'. Haslemere has elderly people unable to walk far who rely on being able to stop briefly to pick up or drop off goods from local shops. There has been an increase in the number of incidents reported to the Chamber of Trade where these vulnerable shoppers have been deliberately targeted by enforcement officers, where a local warden once used discretion.

The proposals for the retail areas go against the findings of the recently published Government commissioned report by Mary Portas into the future of the High Street. In view of this, Haslemere Chamber of Trade asked for these areas to be excluded from the published proposals but this request was ignored by Waverley Local Committee.

SCC state that on-street charging will encourage better use of the car parks but these car parks are already close to capacity during peak periods.

The proposed locations of the meters are in some cases many metres from the parking bays they service. The proposed 'cashless' payment method (i.e. paying over the phone by card) will be time-consuming and anyone using this method will incur a further cost on top of their parking charge. Both factors will act to discourage people 'popping in' to their local shops and affect local businesses.

SCC suggest that on-street charging will decrease congestion and CO2 emissions caused by people cruising for spaces but have provided no evidence that this is a significant problem in Haslemere.

SCC say that they have done an equality impact assessment which has identified potential negative impacts for certain groups but provide no evidence for this. Those on a low household income could be worse off by up to £100 per month if they park regularly in the town (e.g. shop workers)

SCC suggest that the reduction of free parking could encourage drivers catching the train from Haslemere to catch a train closer to where they live but a) they have no figures to confirm where people drive in from and b) there are many villages surrounding Haslemere that don't have a train station closer than Haslemere and where development proposals are ongoing, such as Midhurst.

## CAROL CONCERT

The annual Haslemere Chamber of Commerce Carol Concert took place as usual in December. Organised by CofC businesses to thank our customers, this festive event always brings large crowds with families singing carols around the Christmas Tree. With a pleasant, bright evening as we had this time, the pretty Christmas lights along the High Street along with the mince pies & mulled wine we hand out with our compliments and a visit from Father Christmas all creates a wonderful friendly atmosphere.

The event couldn't be put on without support from a number of local organisations. Haslemere Town Band always do us proud. Their members turn out each year, even on bitterly cold and damp evenings, and for this we are extremely grateful. We are very lucky in Haslemere to have such a band. Joe Sully sends his lads from Plumb Scaffolding each year to erect a stage for the Band. Like the Town Band, this is a vital part of the occasion and we are always very grateful that Joe organises this 'with his compliments'. Several local businesses support us with a free supply of mince pies....we get through about 1,000, and they get a mention in the Carol Booklet along with other supporters. Dragon Print always run off these booklets, again without any charge.



Both the White Horse & The Georgian House Hotel allow us to use their kitchens to heat the mulled wine & mince pies, I'm sure at great inconvenience to them both, really. We have to organise barriers & road-closures, warn residents, deal with publicity and a host of other tasks. But it's all really worthwhile and we all have a great & rewarding evening. If you'd like to help with the organisation of Chamber events, don't hesitate to let our President know.



## CHAMBER BREAKFAST CLUB

Sponsored by the Haslemere Chamber of Trade & Commerce  
Introducing the Chamber Breakfast Club  
2nd February 2012

The aim of the club is to provide a vibrant, friendly and interactive breakfast forum for Chamber members.

During breakfast members will be asked to consider a brain teaser, with practical relevance to business following which, you will have the opportunity to share results and thought processes with the club.

Through debate, stronger links form between businesses as each gets to understand and trust others through the mutual exposure of philosophies. This is certainly a better type of networking and much cheaper than the cost of advertising.

It is intended that the breakfast club will meet on the first Thursday of each month at Hemingways, High St, Haslemere. The first meeting will be free, sponsored by the Chamber, to allow members to evaluate its worth to their business before committing to further events. Should it prove to be successful, the future price will be £10, per breakfast club meeting.

Coffee, Tea, Croissants, Toast or Bacon Butties will be available from 7.15am onwards with activities starting at 7.30am. We will look to finish by 08.50am.

Places are limited so, please book early to avoid disappointment by completing and returning the slip below to, McGowan Corporate Solutions, Longdene House, Hedgehog Lane, Haslemere, GU27 2PH

If you require further information, please contact Craig McGowan on 07803 907821 or email [craig@mccgowancorp.co.uk](mailto:craig@mccgowancorp.co.uk)

Please reserve \_\_\_ place(s)

Please also provide the following information:

Your Name(s):

Company name:

Contact details (Tel. No. and email address):

Five words to describe what you do:

## JOB VACANCY

**Job Title:** Administrator

**Main Function of the job:**

- To provide administrative support for all Chamber activities
- To assist with Chamber events

**Principal Responsibilities:**

- Receiving and dealing with email enquiries from members and non-members via [chamber@haslemere.com](mailto:chamber@haslemere.com)
- Collating and disseminating via Stop Press, local media and Facebook news and information potentially useful to members
- Assisting in any way necessary with work carried out by the Chamber

Reply in the first instance to: Julianne Evans  
T: 01428 643996  
E: [president@haslemerechamber.co.uk](mailto:president@haslemerechamber.co.uk)